

Government of Kuwait **United Nations Development Programme**

Country: Kuwait **Project Document**



Project Title:	Support Project to the Kuwait National Assembly
Expected CP Outcome:	(1.4.) Improved parliamentary role in oversight and legislation
Expected Outputs:	(1.4.1) Capacity building for parliament secretariat
Implementing Partners:	General Secretariat of the National Assembly
Responsible Parties:	UNDP

Brief Description

Parliaments can play an important role in delivering good governance and empowers a capable legislature that passes and formulates laws, conducts research on parliamentary affairs, oversees the activities of the executive and holds it to account on behalf of the citizens, and collects, aggregates and expresses the concerns, opinions and preferences of citizens. Henceforth, the smooth functioning of the National Assembly in Kuwait is imperative, which explains why it is important to enhance its effectiveness through assisting its General Secretariat in upgrading the skills and the capacity of its staff. The overall objective of the project is to develop the institutional capacities that allow the parliament to fully and effectively perform its constitutional mandate. Achieving this objective will include developing a long-term training plan to strengthen the Secretariat of the National Assembly through establishing a Parliamentary Training Centre.

Programme Period	2009-2014
Key Results Area:	5th goal of the General

Framework of the Development Plan for Kuwait

2010-2014

Atlas Award ID:

Start date: 2011 End Date:

PAC Meeting Date: 8th March 2011 Management Arrangements: NIM

2012

Total Project Budget: 840,480 USD

Total Allocated Resources 850,000 USD

General Management Support 24,480 USD

In-kind contribution:

N/A

Agreed by (Implementing Partner - General Secretariat of the National Assembly)

11/9/2

Mr. Allaam Al Kandari, Secretary-General of the National Assembly

Agreed by (Responsible Party - UNDP)

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Dr. Adam Abdelmoula, UNDP Resident Representative

14 - 9 · 2011 Date:

List of Acronyms and Abbreviations

AWP Annual Work Plan

CPAP Country Programme Action Plan GMS General Management Support

GSSCPD General Secretariat for the Supreme Council for Planning & Development

MAKNAZ Database for information management for the Administrative Development Department

M&E Monitoring and Evaluation Minister of Parliament MP NIM National Implementation PMU Performance Monitoring Unit QPR Quarterly Progress Report RBA **Revised Basic Agreement** TOT Training of Trainers UN **United Nations**

UNDP United Nations Development Programme

USD United States Dollars

I. SITUATION ANALYSIS

Kuwait is in a state of reform and is aspiring to achieve its national vision. The country's five-year National Mid-range Development Plan (2010 to 2014), which has been endorsed by the National Assembly, reflects a policy of renewal and continued growth. With its liberal market-based economic policy and openness to the world of international investment, Kuwait is striving to become a regional hub for foreign and regional investments. To that end, industrial and commercial zones are being established with the necessary infrastructure, facilitating policies and incentives. In the next few paragraphs, we'll elaborate on the vision of Kuwait and the challenges that face the civil service to achieve such vision. These goals need an effective legislature which plays an important role in areas of legislation oversight, and representation.

The Government of Kuwait realizes that to maintain economic growth and social stability, it should have an effective system of legislation and governance. Plans for improving the management and performance of the legislative and executive branches are given high priority in the Government Action Plan, and several projects have been planned to achieve this goal. In this context, it is clear that the effectiveness of the National Assembly in performing its primary roles in legislation, oversight, and representation are key pillars for the success of Kuwait's vision. Parliamentary strengthening aims to enhance the effectiveness of the parliament, through building the capacity of Parliamentary MPs and staff of the General Secretariat.

The project's ultimate expected outcome is to increase effectiveness of the National Assembly to perform its legislative, oversight, and representation functions. Expected results from the project include: a more efficient National Assembly with organisational structure more in line with modern parliamentary practice; an increased understanding by MPs of key issues, development and constitutional duties to effectively monitor and oversee the work of the executive branch. The focus of the project is on strengthening the administrative capacities of the Secretariat staff, so that it would be able to provide better support to MPs on legislative matters. In other phases of the project, the focus is on strengthening MPs' capacities in relation to the legislative process and their oversight function, by: supporting their involvement in international and regional events; enhancing their capacity to oversee and review government policies, and to analyse and formulate legislations that will contribute to the advancement of national development agenda and the implementation of the National Plan.

I. ANNUAL WORK PLAN

EXPECTED OUTPUTS	PLANNED ACTIVITIES	T	TIMEFRAME	1	Responsible	Ы	PLANNED BUDGET (USD)	(asn)
		۵1 (07	\$	Party	Funding Source	Budget Description	Amount
Output 1.4.1 : Capacity			VC6 2011					
building of parliament secretariat Outout Indicators:	Activity 1 Result: Strategic plan for a training centre developed including the organizational structure, the duties of the various units, and job descriptions		×	×	Consultant	UNDP	Capacity building of parliament secretariat	30,000
# of parliament and MP secretariat staff trained # of training programmes organized	Activity 2 Result: Training programmes and course curriculums developed in accordance with the required performance measures		×	×	Consultant	UNDP	Capacity building of parliament secretariat	45,000
- # of protocol agreements signed	Activity 3 Result: Cooperation protocols established with similar entities in other countries		×	×	Project Manager	UNDP	Salaries for project staff	0
# of workshops planned # of workshops conducted # of policies adopted	Activity 4 Result: Promotional strategy developed for the training programmes		×	×	Consultant	UNDP	Capacity building of parliament secretariat	15,000
Targets: 1. 400 secretariat staff trained in	Activity 5 Result: Planning for TOT from certified specialized training institutions		×	×	Consultant	UNDP	Capacity building of parliament secretariat	15,000
various roles 2. 4 TOT workshops conducted 3. Communications and promotional strategy developed	Activity 6 Result: 4 TOT workshops conducted by certified training institutions		×	×	Project Manager, Kuwait National Assembly	UNDP	Capacity building of parliament secretariat	100,000
Information systems developed to monitor and access resolutions and administrative development	Activity 7 Result: 400 National Assembly secretariat staff trained in various roles		*	×	Project Manager, Kuwait National Assembly	UNDP	Capacity building of parliament secretariat	200,000

30,000	25,000	108,000	17,040	585,040		10,000	20,000	30,000	15,000	10,000	30,000
Capacity building of parliament secretariat						Capacity building of parliament secretariat	Capacity building of parliament secretariat	Capacity building of parliament secretariat	Capacity building of parliament secretariat	Capacity building of parliament secretariat	Capacity building of parliament secretariat
UNDP			;			UNDP	UNDP	UNDP	UNDP	UNDP	UNDP
Consultant						Consultant	Consultant	Consultant	Consultant	Consultant	Consultant
					12				×	×	×
					Year 2012.			×	×	×	×
×						×	×	×			
×						×	×	×			
Activity 8 Result: Communication strategy developed to enhance the relationship of the National Assembly with all stakeholders	M & E, Audit and Project Evaluation	Project Management costs	General Management Support (GMS - 3%)	Total Annual Work-Plan Budget(2011)	· 一种 · · · · · · · · · · · · · · · · · ·	Activity 9 Result: Monitoring system developed for the parliamentary branch to produces regular reports of new UN Resolutions which require adherence through enacting laws and policies	Activity 10 Result: National Assembly Library developed	Activity 11 Result: Database for information management for the Administrative Development Department developed (MAKNAZ)	Activity 12 Result: Organizational chart of the Administrative Department restructured and job descriptions revised	Activity 13 Result: Policies developed and administrative regulations revised for effective management of National Assembly staff	Activity 14 Result: Career Development Plan produced for National Assembly staff
Related CPAP Outcome: 1.4:Improvemed parliamentary	role in oversight and legislation	Baseline: Existing skills need ungrading									

	M & E, Audit and Project Evaluation	25,000
	Project Management costs	108,000
	General Management Support (GMS - 3%)	7,440
	Total Annual Work-Plan Budget(2012)	255,440
Total project budget		840,480

III. MANAGEMENT ARRANGEMENTS

The project will be nationally implemented by the Secretariat of the National Assembly in partnership with UNDP Kuwait which will act as a responsible party. UNDP will support the national implementation of this project which will adhere to UNDP procedures for recruitment, finance and procurement as stated in the National Implementation Manual released by UNDP on 1 July 2011, and is incorporated here by reference. The General Secretariat of the Supreme Council for Planning and Development will act in its capacity as national coordinating agency and will conduct field visits and receive regular progress and financial reports on the status of the project's progress. The management arrangements for this project are in line with the UNDP requirements as reflected in the UNDP User Guide and are as follows:

Project Organisation Structure Project Board Senior Supplier Senior Beneficiary Executive UNDP General Secretariat of the General Secretariat of the National Assembly, National Assembly **GSSCPD Project Assurance** (UNDP) **Project Manager Project Support** Unit

The Project Organization Structure

<u>The Project Board</u>: A Project Board will be established to take executive management decisions and to provide guidance to the Project Manager, including approval of project revisions and of the project's annual work plan. Project assurance reviews by this group are made at designated decision points during the running of the project or as necessary when raised by the Project Manager. The b

oard contains three roles: an Executive to chair the group, a Senior Supplier to provide guidance regarding the technical feasibility of the project, and a Senior Beneficiary to ensure realization of project benefits from the perspective of project beneficiaries.

The Board will meet regularly and will be composed of:

The Executive Role: The General Secretariat of the National Assembly

Senior Supplier: UNDP

Senior Beneficiaries: The General Secretariat of the National Assembly, The General

Secretariat of the Supreme Council for Planning and Development

Ex Officio: The Project Manager

Project Manager: Acts as secretariat for the group (organization structure), being responsible

for convening the meetings, preparing the agenda, overseeing preparation of

materials for presentation to the meeting and for preparing and distributing minutes of the meetings.

Project Assurance:

This role is held by UNDP and supports the Project Board by carrying out objective and independent project oversight and monitoring functions. This role ensures appropriate management milestones are managed and completed.

The following are the roles of the project team members:

The Project Manager is a resident person in the National Assembly. He is to provide advice to the National Assembly Secretariat in areas related to the project. Besides this, he is responsible for the day-to-day implementation of the project in coordination with different stakeholders and the project's team. This includes ensuring the quality and timeliness of all project activities and outputs and supervising the work of consultants; requesting the advancement of project funds; preparing Quarterly and Annual Progress Reports; liaising with the Project Assurance role, and requesting ad-hoc directions from the Project Board when required. The draft terms of reference are attached.

Project Support Unit will provide project administration and management support to the Project Manager as required by the needs of the project or Project Manager. This includes providing office space, coordinators, and secretarial services.

M&E Procedure and Resources: The project will be evaluated by a team of independent consultants (national or international). The timing, TOR and composition of the evaluation team will be agreed to by the Project Board. The project budget reflects an annual allocation of \$ 10,000 for the conduct of monitoring activities; an annual allocation of \$ 5,000 for the conduct of the annual project audit and an annual allocation of \$ 10,000 for the conduct of the project evaluation (\$ 50,000 total).

IV. MONITORING FRAMEWORK AND EVALUATION

In accordance with the programming policies and procedures outlined in the UNDP User Guide, the project will be monitored through the following:

Within the annual cycle

On a quarterly basis, a quality assessment shall record progress towards the completion of key results, based on quality criteria and methods captured in UNDP Quality Management tables.

An Issue Log shall be activated in Atlas and updated by the Project Manager to facilitate tracking and resolution of potential problems or requests for change.

Based on the initial Risk Analysis submitted (see annex 1), a risk log shall be activated in Atlas and regularly updated by reviewing the external environment that may affect the project implementation.

Based on the above information recorded in Atlas, a Quarterly Progress Reports (QPR) shall be submitted by the Project Manager to the Project Board through Project Assurance, using the standard report format available in the Executive Snapshot. A project Lesson-learned Log shall be activated and regularly updated to ensure on-going learning and adaptation within the organization, and to facilitate the preparation of the Lessons-learned Report at the end of the project. A Monitoring Schedule Plan shall be activated in Atlas and updated to track key management actions/events.

An Annual Review Report

An Annual Review Report shall be prepared by the Project Manager and shared with the Project Board and the Outcome Board. As minimum requirement, the Annual Review Report shall consist of the Atlas standard format for the QPR covering the whole year with updated information for each above element of the QPR as well as a summary of results achieved against pre-defined annual targets at the output level.

Annual Project Review

Based on the above report, an annual project review shall be conducted during the fourth quarter of the year or soon after, to assess the performance of the project and appraise the Annual Work Plan (AWP) for the following year. In the last year, this review will be a final assessment. This review is driven by the Project Board and may involve other stakeholders as required. It shall focus on the extent to which progress is being made towards outputs, and that these remain aligned to appropriate outcomes.

A Final Project Review shall be conducted during the fourth quarter of the last year of the project by the Project Board as basis for assessing performance, contribution to related outcomes, and determining lessons for broader application. Using the final Project Review Report, the Lessons Learned Report and other documentation as appropriate, the Project Board should assess in this meeting the performance and success of the project, and its contribution to related outcomes.

Quality Management for Project Activity Results

OUTPUT 1: Capaci	ty building for parlia	nent secretariat		
Activity Result 1 (Atlas Activity ID)		training center developed including the cture, the duties of the various units, and	Start Date: 01/10/2011 End Date: 31/12/2011	
Description Consultant to produ		ent of a training center for secretariat staff		
		uce a detailed plan on the requirements of tructure and job descriptions of the secreta	• •	
Quality Criteria		Quality Method	Date of Assessment	
Assessment of Strategic Plan		Progress reports on a quarterly and annual basis.	Quarterly/Annual basis	
Organizational structure of responsibilities of		Progress reports on a quarterly and annual basis.	Quarterly/Annual basis	

OUTPUT 1: Capacio	ty building for parli	ament secretariat		
Activity Result 2 (Atlas Activity ID)	0.0	mes and course curriculums developed in he required performance measures	Start Date: 01/10/2011 End Date: 31/12/2011	
Purpose		aining courses and capture the key learning		
Description		roduce a training programme for secre d key performance requirements	etariat staff based on their	
Quality Criteria	I.	Quality Method	Date of Assessment	
Training programm needs of the secretar		Progress reports on a quarterly and annual basis.	Quarterly/Annual basis	
Recognition of train	ing courses	Progress reports on a quarterly and annual basis.	Quarterly/Annual basis	

OUTPUT 1: Capaci	y building for parliament	secretariat	
Activity Result 3 (Atlas Activity ID)	Cooperation protocols es	stablished with similar entities in other	Start Date: 01/10/2011 End Date: 31/12/2011
the best practices in Description Project Manager to		ness and efficiency of the Kuwait Nat liamentary affairs	ional Assembly by utilizing
		k and develop cooperation agreemen periences for mutual benefit	ts with other parliaments to
		ality Method	Date of Assessment
# of protocol agreements signed		ogress reports on a quarterly and nual basis.	Quarterly/Annual basis

OUTPUT 1: Capaci	y building for parliament secretariat		
Activity Result 4 (Atlas Activity ID)	Promotional strategy developed for the tra	ining programmes	Start Date: 01/10/2010 End Date: 31/12/2011
Purpose	To advocate for the development of the N	National Assembly see	cretariat
Description	Consultant to develop a strategy to advo	cate for the training	programmes
Quality Criteria	Quality Method		Date of Assessment
Assessment of the st	rategy Progress reports on annual basis.	a quarterly and	Quarterly/Annual basis

OUTPUT 1: Capaci	ty building for parlia	nent secretariat	
Activity Result 5 (Atlas Activity ID)	400 National Assem	bly secretariat staff trained in various	Start Date: 01/10/2011 End Date: 31/12/2011
Purpose	To develop the effe Assembly	ctiveness and efficiency of parliamentari	ans of the Kuwait National
Description Conduct the propos		sed training programmes to 400 staff of t	the National Assembly
Quality Criteria		Quality Method	Date of Assessment
# of staff trained		Progress reports on a quarterly and annual basis.	Quarterly/Annual basis
Course Satisfaction	Survey	Progress reports on a quarterly and annual basis.	Quarterly/Annual basis

OUTPUT 1: Capacit	ty building for parlia	ment secretariat	
Activity Result 6 (Atlas Activity ID)	Planning for TOT finstitutions	rom certified specialized training	Start Date: 01/10/2011 End Date: 31/12/2011
Purpose	To develop the effe Assembly	ctiveness and efficiency of parliamentaria	ans of the Kuwait National
		ational Parliamentary Training Centers a zed professional secretariat staff	and developing a plan for
Quality Criteria		Quality Method	Date of Assessment
# of centers selected		Progress reports on a quarterly and annual basis.	Quarterly/Annual basis
# of workshops plan	ned	Progress reports on a quarterly and annual basis.	Quarterly/Annual basis

OUTPUT 1: Capaci	ty building for parliament secretariat	
Activity Result 7 (Atlas Activity ID)	4 TOT workshops conducted by certified training institutions	Start Date: 01/10/2011 End Date: 31/12/2011
Purpose	To develop the effectiveness and efficiency of parliamentarian Assembly	ns of the Kuwait National
Description	Conduct TOT workshops for selected secretariat staff	

Quality Criteria	Quality Method	Date of Assessment
# of workshops conducted	Progress reports on a quarterly and annual basis.	Quarterly/Annual basis
Course Satisfaction Survey	Progress reports on a quarterly and annual basis.	Quarterly/Annual basis

Activity Result 8	Communication strategy developed to enhance the relationship of the National Assembly with all stakeholders	Start Date: 01/10/2011
(Atlas Activity ID)	retationship of the National Assembly with all stakeholders	End Date: 31/12/2011
Purpose	To support the establishment of good working relationships Assembly and other Governmental bodies and the public	between the National
Description	Consultant to develop communication strategy of engageme	nt and public information
•	1	are public information
Quality Criteria	Quality Method	Date of Assessment

OUTPUT 1: Capaci	ty building for pa	rliament secretariat	
Activity Result 9 (Atlas Activity ID)	produces regula	tem developed for the parliamentary branch to ar reports of new UN Resolutions which ace through enacting laws and policies	Start Date: 1/01/2012 End Date: 30/06/2012
Purpose	To develop the	effectiveness and efficiency of the Kuwait Na	tional Assembly
Description	Consultant to d	levelop a system for monitoring requirements	of international laws and UN
Quality Criteria		Quality Method	Date of Assessment
Satisfaction survey secretariat staff	of system by	Progress reports on a quarterly and annual basis.	Quarterly/Annual basis

OUTPUT 1: Capaci	ty building for parl	iament secretariat	
Activity Result 10 (Atlas Activity ID)	National Assembl	ly Library developed	Start Date: 1/01/2012 End Date: 30/06/2012
Purpose	To develop the ef	ffectiveness and efficiency of the Kuwait Na	tional Assembly.
Description	Consultant to de	velop the National Assembly Library	
Quality Criteria		Quality Method	Date of Assessment
Satisfaction survey Assembly Library	for the National	Progress reports on a quarterly and annual basis.	Quarterly/Annual basis

OUTPUT 1: Capaci	ty building for parliar	nent secretariat	
Activity Result 11 (Atlas Activity ID)		nation management for the Administrative tment developed (MAKNAZ)	Start Date: 1/01/2012 End Date: 30/09/2012
Purpose	To develop the effect	ctiveness and efficiency of the Kuwait Nat	ional Assembly
Description	Consultant to devel Department	op a database for the HRM of the Admini	stration Development
Quality Criteria		Quality Method	Date of Assessment
Satisfaction survey ADD staff	of MAKNAZ by the	Progress reports on a quarterly and annual basis.	Quarterly/Annual basis

OUTPUT 1: Capaci	y building for parliament	secretariat	
Activity Result 12 (Atlas Activity ID)	Organizational chart of restructured and job des	the Administrative Department scriptions revised	Start Date: 30/06/2012 End Date: 31/12/2012
Purpose	To develop the effective	eness and efficiency of the Kuwait Na	tional Assembly.
Description	Consultant to review th	ne organogram of the AD and job des	criptions of its staff
Quality Criteria	Qı	uality Method	Date of Assessment
Impact of the review	•	rogress reports on a quarterly and inual basis.	Quarterly/Annual basis

Activity Result 13 (Atlas Activity ID)		nd administrative regulations revised for nt of National Assembly staff	Start Date: 30/06/2012 End Date: 31/12/2012
Purpose	To develop the effec	ctiveness and efficiency of the Kuwait Nat	ional Assembly.
Description	Consultant to prope	osed policies to develop the management	of the secretariat staff
Quality Criteria		Quality Method	Date of Assessment
# of policies adopted		Progress reports on a quarterly and annual basis.	Quarterly/Annual basis

OUTPUT 1: Capaci	y building for parliament s	ecretariat	
Activity Result 14 (Atlas Activity ID)	Career Development Plan staff	produced for National Assembly	Start Date: 30/06/2012 End Date: 31/12/2012
Purpose	To develop the effectiven Assembly	ess and efficiency of parliamentaria	ans of the Kuwait National
Description	Consultant to produce p	an for career development of secre	tariat staff
Quality Criteria	Qua	ility Method	Date of Assessment
Impact of the plan	_	gress reports on a quarterly and ual basis.	Quarterly/Annual basis

V. LEGAL CONTEXT

This document together with the revised CPAP signed by the Government and UNDP on 25 July 2011, which is incorporated by reference constitute together a Project Document as referred to in the Revised Basic Agreement, signed on 13 February 1962 and all CPAP provisions apply to this document. Consistent with Article III of the Revised Basic Agreement, the responsibility for the safety and security of the implementing partner and its personnel and property, and of UNDP's property in the implementing partner's custody, rests with the implementing partner.

The implementing partner shall:

- 1. Put in place an appropriate security plan and maintain the security plan, taking into account the security situation in the country where the project is being carried;
- 2. Assume all risks and liabilities related to the implementing partner's security, and the full implementation of the security plan.
- 3. UNDP reserves the right to verify whether such a plan is in place, and to suggest modifications to the plan when necessary. Failure to maintain and implement an appropriate security plan as required hereunder shall be deemed a breach of this agreement.
- 4. The implementing partner agrees to undertake all reasonable efforts to ensure that none of the UNDP funds received pursuant to the Project Document are used to provide support to individuals or entities associated with terrorism and that the recipients of any amounts provided by UNDP hereunder do not appear on the list maintained by the Security Council Committee established pursuant to resolution 1267 (1999). The list can be accessed via http://www.un.org/Docs/sc/committees/1267/1267ListEng.htm. This provision must be included in all sub-contracts or sub-agreements entered into under this Project Document.

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VI. ANNEX 1: RISK ANALYSIS

OFFLINE RISK LOG

Project Title: Support Project to the Kuwait National Assembly Award ID:

d ID: Date: September 2011

#	Description	Date Identified	Type	Impact & Probability	Countermeasures / Owner Mngt response	Owner	Submitted, Last updated Upds	Last Update	Status
-	Lack of commitment from the beneficiary	August 2010	August 2010 Social & Cultural	Slow progress in getting endorsement for the project	Managing change to generate enough cooperation	Project Manager		ı	
7	Lack of technical secretariat staff	August 2010	August 2010 Organizational	Low impact, low probability to affecting the projects objectives	Staff motivation for capacity-building	Top management			
60	Biased administrative decision-making	August 2010 Political	Political	High impact, High probability	Ensure transparency in selection of staff for training courses	UNDP & Project Manager		-	
4	Delay due to the CPAP mid-term review	June 2011	Technical	High impact	Expedite the CPAP review process	GSSCPD, UNDP			

TERMS OF REFERENCE

Project Manager

Job Title:

Project Manager

Duty Station:

Kuwait

Section/Unit:

Programme/Governance and Development Planning

Project Reference:

Support Project to the Kuwait National Assembly

Duration of Employment:

One year, renewable based on project scope and funding

Duties and Responsibilities:

Under the overall supervision of the General Secretariat of the National Assembly and the direct supervision of the Resident Representative, the Project Manager will be responsible for providing high quality management of the project. The Project Manager has the following responsibilities:

- Develop and execute the project work plan and its implementation strategy;
- Ensure the management and coordination of project implementation according to the UNDP Policies and Procuedure;
- Organize, supervise and implement project inputs and activities in a timely fashion;
- Ensure and coordinate meaningful participation of all national and international stakeholders in all phases of the planning and implementation processes;
- Develop and maintain strong partnerships between the project and counterparts including Ministry of the National Assembly and the General Secretariat of the Supreme Council for Planning and Development;
- Coordinate and manage the recruitment of and supervise project staff and consultants;
- Ensure close and standard monitoring and evaluation of the project;
- Responsible for management towards the project's intended results (outputs) following Result Based Management system of UNDP;
- Review and adjust work plan on a bi-annual basis in light of relevant changes in the socio-political context and operating environment;
- Monitor expenditures of the project;
- Responsibility for managing project staff and consultants, procurement and operations of the project;
- Prepare and provide quarterly and annual progress and other relevant reports to concerned parties;

Corporate competencies:

- Demonstrates integrity by modeling the UN's values and ethical standards
- Promotes the vision, mission, and strategic goals of UNDP
- Displays cultural, gender, religion, race, nationality and age sensitivity and adaptability
- Treats all people fairly without favoritism

Management and leadership

- Focuses on impact and result for the client and responds positively to feedback
- Leads teams effectively and shows conflict resolution skills
- Consistently approaches work with energy and a positive, constructive attitude
- Demonstrates strong oral and written communication skills
- Builds strong relationships with clients and external actors
- Remains calm, in control and good humored even under pressure
- Demonstrates openness to change and ability to manage complexities

Recruitment qualifications

Education

Advanced degree in Public Administration, Political Science, Economics, Business Administration or related field

Work Experience

- 1. A minimum of 5 years proven practical experience in management of similar projects.
- Experience working in GCC countries is favourable.
- 3. Knowledge of UNDP programme policies and procedures is an added advantage.
- 4. Experience in working with government institutions in Kuwait is greatly desired.
- 5. Experience in Business Process Reengineering, Training, Development/Management, Organizational Reform and Information Technology is highly desirable.
- Thorough and proven understanding of common business and project management practice;
- 7. Solid ability to exercise judgment and discretion in dealing with sensitive matters;
- 8. Strong team player with the ability to work under pressure;

Language Requirements:

Fluency in English and Arabic is required.